

Network Advisory Council (NAC)
Thursday, August 13, 2020
Montana State Library (MSL) – Online Only

MINUTE LOG

The recording of the meeting can be found at <https://vimeo.com/showcase/4207419> and https://www.youtube.com/playlist?list=PLB_J1FN8dGZcmeKXwGTQdRbGNnEaAAAKc.

Attendees:

Council Members: Chair Jennie Stapp, Pamela Benjamin, Honore Bray, Joy Bridwell, Kathryn Holt, Sarah McClain, Susie McIntyre, Stacey Moore, Bruce Newell, Kate Peterson, Belinda Potter, Nancy Schmidt, Jodi Smiley, Ben Chiewphasa, and Kit Stephenson.

MSL Staff: Jennifer Birnel, Tracy Cook, Jessica Edwards, Evan Hammer, Pam Henley, John Kilgour, Cara Orban, Suzanne Reymer, and Marlys Stark.

Guests: Mitch Grady, Mark Wetherington, Sonja Woods.

History of the Network Advisory Council (00:01:18)

Call to Order at 9:35 a.m. (00:33:12)

Introductions (00:34:13)

Minutes (00:44:25)

(00:45:04) **Motion by Member McIntyre and seconded by Member Stephenson to approve the minutes as presented and the motion passed.**

How are libraries changing (00:45:45)

(00:45:45) Review of May

(00:46:05) Public Library Standards

(00:50:35) Group discussion about continuing impacts to libraries and how that might shape MSL responses in supporting libraries

(00:50:57) Bruce Newell, general thoughts

(00:52:47) Susie McIntyre, biggest frustrations

(00:55:12) Sarah McClain, litigation assistance and civil unrest calls

(00:59:04) Jodi Smiley, medical

(01:04:16) Kit Stephenson, staff mental health and civil discourse

(01:05:21) Pamela Benjamin, libraries need to be valid information resource

(01:08:48) Ben Chiewphasa, library professionals leading the charge

(01:11:18) Bruce Newell, show, don't tell

(01:13:29) Kate Peterson, schools
(01:15:46) Kit Stephenson, supporting schools
(01:20:25) Best practices and what is the measure of success
(01:24:43) Crisis Intervention Training and mental health resources
(01:26:10) Staff health and adjustments
(01:33:09) Patron requests
(01:36:01) Library as essential service, what are concerns regarding funding, governing bodies or perceived value
(01:41:49) Access and information sharing
(01:59:15) Changed, added or enhanced services continue moving forwards

Library Services – Considering our Services in Analog and Digital Form (02:01:26)
(02:04:21) Programming and collection development
(02:18:29) Outreach/community engagement
(02:27:43) Reference
(02:33:19) Technology – computer/wifi usage
(02:58:29) Interlibrary loan/sharing materials
(03:11:38) Impacts to public library standards

Recess for lunch at 12:35 p.m. Reconvene at 1:05 p.m. (03:20:45)

Virtual Librarianship – how can State Library staff support this work? What outcomes do we want from training and other support services? (03:21:55)

Courier Study – what do we need to know to make wise decisions about this service? (03:47:01)

Fair Library Access Resolution – as communities around the nation grapple with equity and services to minorities, those with different abilities, and others who are underserved, what outcomes do we want to see in Montana? What would equity look like in our organizations and in our services? (04:18:11)

(04:32:29) Next steps, status and needs
(05:08:14) Sharing exciting things on the horizon for NAC member libraries

Public Comment (05:14:07)

Other Business & Announcements (05:14:20)

Adjourn at 2:59 p.m. (05:15:01)